

List of performance indicators of AFBN for academic libraries in 2002-2010

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Remarks:

- Missing indicator value means that it was not calculated during a given year.
- Due to the fact that not all non-public academic libraries received data and financial indicators, results relate only to the group of 3-6 from completed surveys (depending on the question).
- Indicators for category "agricultural university" and "others" were calculated only in those years in which at least 3 surveys were completed (http://ssk2.bu.amu.edu.pl/standaryzacja/wyniki_badan.php).
- In 2002-2006, indicator "Number of users per workplace in the library" was called "Number of users per workstation in the reading room".

Compiled by:

Lidia Derfert-Wolf, University of Technology and Life Sciences in Bydgoszcz, lidka@utp.edu.pl
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Table 1. List of performance indicators for public university libraries in 2002-2010.

List of performance indicators (medians)	Universities' libraries								
	2002	2003	2004	2005	2006	2007	2008	2009	2010
Library expenditures per user in PLN	200	164,8	171,2	173,9	193,2	191,72	226,45	271,11	275,9
Expenditures for the purchase of library materials per user in PLN	39,5	50,2	39,4	41,6	42,5	37,3	47,16	49,04	45,2
Library budget as a percentage of the university budget	4,96	4,6	4,2	3,9	3,0	3,9	3,36	3,54	3,21
Registered users from universities as a percentage of potential users	84,4	75,8	79,4	93,1	89	71,19	82,08	84,89	84,2
Number of volumes (units in inventory) per user	37,8	32,1	34,1	35,1	40,2	39,92	43,15	43,74	42,62
Number of volumes of new acquisitions (books - purchase) per user	0,1	0,18	0,17	0,18	0,23	0,19	0,24	0,22	0,29
Expenditures for printed books as a percentage of total expenditures for collections	-	-	-	-	-	-	-	24,74	46,67
Expenditures for electronic collections as a percentage of total expenditures for collections	-	-	-	29,1	34,1	31,85	30,18	37,49	24,71
Number of users per library staff	293	339,3	366	340,3	311,9	307,8	289,2	271,1	277,3
Library area per user	0,35	0,27	0,26	0,27	0,34	0,41	0,43	0,43	0,47
Number of users per workplace in the library	78,3	63,6	67	64,5	68,3	66,9	61,9	58,6	54,6
Number of loans per registered user	6,8	8,9	9,5	8,4	9,1	8,5	9	9,8	8
Number of visits to reading rooms per user *	-	-	-	3,95	4,14	5,78	5,11	4,93	5,4
Collection turnover	0,56	0,86	0,91	0,54	0,74	0,82	0,71	0,59	0,63
Number of completed interlibrary loans as a percentage of all interlibrary loans	66	76,0	72,3	73,6	71,1	74,97	74,78	77,44	76,64
Number of hours of user training per staff	2,1	2,7	1,9	1,78	1,7	1,99	1,56	1,69	1,68
Number of hours assigned for user training and other classes per staff	1,6	5,7	3,4	2,1	4,1	2,09	2,97	5,33	4,27
Staff with the higher education in librarianship (including postgraduate) as a percentage of total staff number	31,4	47,2	46,34	32,0	32,3	43,33	41,83	45,18	52,53
User services staff (circulation, stacks, information services) as a percentage of total staff number	-	-	-	48,2	51,8	51,85	50	49,3	63,23
Growth of the library collection (books)	-	14771	14527	11158	13704	16545	22887	23687	16618
Number of users per workstation with Internet access	-	-	1074	1169	953,1	706,1	751,3	656,4	442,4
Number of volumes of books on the open shelves as a percentage of total number of books	8,7	6,5	7,4	6,6	10,5	10,74	11,87	11,86	13,61
Time of making the document accessible (in days)	11	30	30	30	30	14	14	14	15
Opening hours (in reading rooms)	67	65	65	62	64,5	-	-	-	-
Number of hours (per week) in which library services are available	-	-	-	-	-	66	64	65	66

Table 2. List of performance indicators for public university libraries with technical profile in 2002-2010.

List of performance indicators (medians)	Uczelnie o profilu technicznym								
	2002	2003	2004	2005	2006	2007	2008	2009	2010
Library expenditures per user in PLN	148,2	157,5	176	226,1	210,7	232,15	208,9	214,25	203,95
Expenditures for the purchase of library materials per user in PLN	48,3	46,6	53,0	68,4	48,8	67,62	48	55,87	36,34
Library budget as a percentage of the university budget	2,6	2,5	2,4	2,4	2,4	2,33	2,1	2,3	2,2
Registered users from universities as a percentage of potential users	69,4	70,2	74,2	75,9	78,5	72,64	79,27	76,04	77,39
Number of volumes (units in inventory) per user	26,3	29,7	25,8	27,3	28,6	29,26	28,22	26,7	25,63
Number of volumes of new acquisitions (books - purchase) per user	0,2	0,18	0,19	0,21	0,2	0,22	0,23	0,19	0,19
Expenditures for printed books as a percentage of total expenditures for collections	-	-	-	-	-	-	-	19,05	27,83
Expenditures for electronic collections as a percentage of total expenditures for collections	-	-	-	42,5	53,3	55,74	59,22	59,13	40,62
Number of users per library staff	409	403,9	407	381,9	364,4	369,8	416,9	375,5	422,7
Library area per user	0,15	0,15	0,15	0,16	0,15	0,16	0,15	0,15	0,16
Number of users per workplace in the library	85,6	76,8	74	70,2	66,6	64,5	73,3	65,3	69
Number of loans per registered user	6,8	7,1	6,1	6,5	5,2	5,9	4,5	5,19	4,5
Number of visits to reading rooms per user *	-	-	-	4,45	4,16	4,49	3,83	4,94	3,27
Collection turnover	1,25	0,81	0,73	0,66	0,63	0,59	0,58	0,63	0,55
Number of completed interlibrary loans as a percentage of all interlibrary loans	84,2	84,0	82,7	80,6	80,2	85,34	82,23	88,96	90,34
Number of hours of user training per staff	3	2,2	1,9	2,5	2,3	1,73	2,82	1,88	2
Number of hours assigned for user training and other classes per staff	1,4	5,7	2,3	2,9	3,3	9,4	5,22	9,66	5,39
Staff with the higher education in librarianship (including postgraduate) as a percentage of total staff number	51,5	53,1	54,5	55,1	52,5	54,71	62,71	61,54	62,04
User services staff (circulation, stacks, information services) as a percentage of total staff number	-	-	-	57,7	60,3	60,15	56,65	57,14	58,74
Growth of the library collection (books)	-	5543	4624	2000	2747	2541	4252	2131	2899
Number of users per workstation with Internet access	-	-	1152	772	570,3	365,1	351,1	288	325,8
Number of volumes of books on the open shelves as a percentage of total number of books	9,8	7,4	3,8	5,5	7,6	7,77	9,58	10,96	11
Time of making the document accessible (in days)	14	17	12	14	12	14	10	8	11
Opening hours (in reading rooms)	60,1	60	61	61	60,5	-	-	-	-
Number of hours (per week) in which library services are available	-	-	-	-	-	61	61	56	60,5

Table 3. List of performance indicators for public university libraries with medical profile in 2002-2010

List of performance indicators (medians)	Medical universities' libraries						
	2004	2005	2006	2007	2008	2009	2010
Library expenditures per user in PLN	301,2	103,4	480,6	392,07	444,99	449,52	357,63
Expenditures for the purchase of library materials per user in PLN	87	90	102,2	95,91	158,9	167,2	127,44
Library budget as a percentage of the university budget	2,2	2,2	2,6	1,86	1,89	1,91	1,86
Registered users from universities as a percentage of potential users	79,1	67,0	87,2	89,65	95,43	95,93	93,86
Number of volumes (units in inventory) per user	19,8	18,4	50,1	49,15	55,64	44,77	38,68
Number of volumes of new acquisitions (books - purchase) per user	0,13	0,13	0,2	0,33	0,42	0,48	0,39
Expenditures for printed books as a percentage of total expenditures for collections	-	-	-	-	-	26	24,87
Expenditures for electronic collections as a percentage of total expenditures for collections	-	20	23,2	19,45	24,66	44,27	42,17
Number of users per library staff	203	221,7	241,9	228,6	209,5	222,4	244,7
Library area per user	0,31	0,29	0,38	0,36	0,4	0,3	0,31
Number of users per workplace in the library	77	79,8	52,8	46,6	37,8	49,5	51,6
Number of loans per registered user	11	9,9	7,2	7,6	6,9	6,35	7,3
Number of visits to reading rooms per user *	-	3,48	6,15	5,04	7,39	7,48	6,93
Collection turnover	0,44	0,4	0,33	0,33	0,43	0,49	1,07
Number of completed interlibrary loans as a percentage of all interlibrary loans	97,8	99,2	90,6	93,27	93,36	94,41	91,02
Number of hours of user training per staff	2,7	6,3	4,4	4,52	4,41	3,82	4,44
Number of hours assigned for user training and other classes per staff	9,5	5,7	6,7	6,09	13,42	18,58	9,94
Staff with the higher education in librarianship (including postgraduate) as a percentage of total staff number	41,9	32,8	43,2	44,74	53,33	54,58	54,84
User services staff (circulation, stacks, information services) as a percentage of total staff number	-	41,7	44,6	44,74	55,56	57,4	51,06
Growth of the library collection (books)	1473	2193	1317	1591	1149	3830	1659
Number of users per workstation with Internet access	965	9389	404,8	372,2	338,9	380,6	316,1
Number of volumes of books on the open shelves as a percentage of total number of books	3,8	8,8	1,2	1,25	6,34	8,69	5,54
Time of making the document accessible (in days)	7	7	14	14	10,5	10,5	7
Opening hours (in reading rooms)	66	66	65	-	-	-	-
Number of hours (per week) in which library services are available	-	-	-	65	62,5	65,5	65

Table 4. List of performance indicators for all surveyed public academic libraries in 2002-2010

List of performance indicators (medians)	Public academic libraries								
	2002	2003	2004	2005	2006	2007	2008	2009	2010
Library expenditures per user in PLN	200,00	159,90	168,3	163,25	202,74	197,34	224,33	249,32	233,06
Expenditures for the purchase of library materials per user in PLN	48,36	47,35	48,4	61,17	51,25	50,46	51,98	54,51	43,17
Library budget as a percentage of the university budget	4,23	2,74	2,65	2,48	2,44	2,72	2,81	2,76	2,76
Registered users from universities as a percentage of potential users	84,40	71,17	74,6	78,47	81,56	73,43	82,56	80,38	82,15
Number of volumes (units in inventory) per user	35,1	30,84	26,71	29,31	36,13	36,62	38,04	35,37	36,55
Number of volumes of new acquisitions (books - purchase) per user	0,2	0,19	0,18	0,19	0,21	0,22	0,24	0,23	0,21
Expenditures for printed books as a percentage of total expenditures for collections	-	-	-	-	-	-	-	23,82	28,92
Expenditures for electronic collections as a percentage of total expenditures for collections	-	-	-	27,85	38,62	39,65	41,16	45,24	36,9
Number of users per library staff	293	359,48	371	369,9	324,1	307,8	298,3	308,9	295,2
Library area per user	0,35	0,15	0,16	0,19	0,19	0,27	0,25	0,29	0,25
Number of users per workplace in the library	78,3	66,16	73	66,5	62,7	53,6	59,3	50,8	64,3
Number of loans per registered user	6,8	7,31	7,7	7,02	7,1	7,4	6,9	7,25	7,14
Number of visits to reading rooms per user *	-	-	-	4	4,14	4,75	4,77	5,03	5,1
Collection turnover	0,9	0,85	0,72	0,63	0,6	0,62	0,59	0,64	0,63
Number of completed interlibrary loans as a percentage of all interlibrary loans	84,18	80,90	81,47	79,65	79,01	83,73	81,96	85,93	88,07
Number of hours of user training per staff	2,7	2,70	2,24	2,84	2,1	1,99	1,97	1,89	2,13
Number of hours assigned for user training and other classes per staff	1,6	5,71	2,86	4,26	3,91	3,81	5,12	7,57	5,58
Staff with the higher education in librarianship (including postgraduate) as a percentage of total staff number	42,5	47,20	50	49,27	46,75	49,53	51,68	56,06	54,84
User services staff (circulation, stacks, information services) as a percentage of total staff number	-	-	-	55,14	58,04	59,95	56,28	59,82	62,12
Growth of the library collection (books)	-	8218	5244	3628	3709	4602	6323	4601	4039
Number of users per workstation with Internet access	-	-	1074	957,4	601,8	576,2	522,7	466,5	396,2
Number of volumes of books on the open shelves as a percentage of total number of books	9,33	6,37	4,43	4,03	7,48	8,57	10,68	13,14	12,52
Time of making the document accessible (in days)	14	14	14	14	14	14	14	12	14
Opening hours (in reading rooms)	65	60	62	61,5	61	-	-	-	-
Number of hours (per week) in which library services are available	-	-	-	-	-	61,9	61,4	61	61,75

Table 5. List of performance indicators for all surveyed non-public academic libraries in 2003-2010

List of performance indicators (medians)	Non-public academic libraries							
	2003	2004	2005	2006	2007	2008	2009	2010
Library expenditures per user in PLN	59,89	90	81,73	142,7	120,35	110,64	105,32	97,21
Expenditures for the purchase of library materials per user in PLN	21,7	28,31	29,29	37,7	32,39	28,94	24,61	22,36
Library budget as a percentage of the university budget	2,57	2,8	1,04	3	2,23	2,6	2,4	2,3
Registered users from universities as a percentage of potential users	97,77	100	78,1	77,79	81,01	81,52	79,38	85,04
Number of volumes (units in inventory) per user	10,51	7,53	8,97	9,57	8,83	9,59	9,03	8,52
Number of volumes of new acquisitions (books - purchase) per user	0,39	0,59	0,42	0,37	0,38	0,39	0,24	0,31
Expenditures for printed books as a percentage of total expenditures for collections	-	-	-	-	-	-	b.d.	64,55
Expenditures for electronic collections as a percentage of total expenditures for collections	-	-	9,35	9,73	3,27	8,5	b.d.	10,26
Number of users per library staff	769,8	796,1	793,9	653,3	856,3	751,9	769,2	716,5
Library area per user	0,05	0,05	0,11	0,1	0,09	0,11	0,12	0,13
Number of users per workplace in the library	80,6	110,4	69,5	72,4	59,3	65,8	71,1	69,2
Number of loans per registered user	14,27	13,71	7,86	6,8	8,3	8,8	7,92	7,91
Number of visits to reading rooms per user *	-	-	3,86	3,35	1,9	4,49	3,36	3,1
Collection turnover	2,71	2,58	1,73	1,06	1,34	0,96	0,82	0,9
Number of completed interlibrary loans as a percentage of all interlibrary loans	92,42	100	100	100	83,33	91,67	93,15	97,87
Number of hours of user training per staff	-	6,67	6,06	6,8	10	0,08	10	7,84
Number of hours assigned for user training and other classes per staff	-	-	2,35	0,75	1,67	3,33	2,67	2,4
Staff with the higher education in librarianship (including postgraduate) as a percentage of total staff number	-	72,22	56,35	50	50	62,5	75	64,29
User services staff (circulation, stacks, information services) as a percentage of total staff number	-	-	45	28,57	37,71	50	50	47,5
Growth of the library collection (books)	-	-1747	1507,5	1900	1756	1604	1034	656
Number of users per workstation with Internet access	-	125	445,21	318,4	338,8	353,6	381,8	317,1
Number of volumes of books on the open shelves as a percentage of total number of books	-	-	9,19	12,11	8,54	12,54	17,79	21,09
Time of making the document accessible (in days)	5	4	5	5	3	4	5	5
Opening hours (in reading rooms)	72	71,5	51,25	52	-	-	-	-
Number of hours (per week) in which library services are available	-	-	-	-	53,5	54	54	54,5